

Date: Tuesday, 26th July 2022
Our Ref: MB/CM FOI 5245

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Re: Freedom of Information Request FOI 5245

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 30th June 2022.

Your request was as follows:

1. The name and contact details for the Chief Executive?

Jan Ross - The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address below or alternatively email wcf.enquiries@nhs.net asking for your correspondence to be forwarded on.

2. The name and contact details for the Director of Finance?

Mike Burns - The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address below or alternatively email wcf.enquiries@nhs.net asking for your correspondence to be forwarded on.

3. The name and contact details for the Director of Estates and Facilities?

Lyndsey Vlasman - The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address below or alternatively email wcf.enquiries@nhs.net asking for your correspondence to be forwarded on.

4. The name and contact details of the Procurement Director?

Katie Tootill - The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address below or alternatively email wcf.enquiries@nhs.net asking for your correspondence to be forwarded on.

5. The name(s) of the company(ies) who currently provides retail catering at the hospital?

ISS Mediclean curently provides the retail catering at the Walton Centre NHS Foundation Trust.

6. Is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?

This is part of FM contract with ISS Mediclean

7. How many of each type of outlet are there e.g. coffee shop, restaurant

1 Restaurant and 1 Coffee Shop Outlet

8. When does the contract expire?

March 2025 (with 2 x 12-month optional extensions)

9. What is the average sales turnover per annum for all the outlets combined?

The catering services at this hospital are provided by ISS Facility Services, Healthcare, whose detailed budgets are considered as being commercially sensitive and therefore exempt from requests under the Freedom of Information Act.

This information is exempt under section 43 (commercial interests) of the Freedom of Information Act (FOIA), as the information would be likely to prejudice the commercial interests. ISS has considered the public interest in disclosing this information and has determined that the prejudice arising from disclosure outweighs the benefit to the public; It has determined that disclosure could result in a competitive disadvantage to the supplier, could damage the supplier's and the Trust's commercial interests and could damage the Trust's financial interests, however, certain financial statements are available in the Trust's Hospital Estates Return Information Collection (ERIC) Data.

10. Who provides patient feeding within the hospital?

ISS Mediclean.

11. If this is run in house is the trust willing to consider outsourcing?

This is already outsourced.

12. If outsourced, is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?

Part of FM contract with ISS Mediclean.

13. When does the contract expire?

See Q8.

14. What is the annual turnover per annum for patient feeding?

The catering services at this hospital are provided by ISS Facility Services, Healthcare, whose detailed budgets are considered as being commercially sensitive and therefore exempt from requests under the Freedom of Information Act.

This information is exempt under section 43 (commercial interests) of the Freedom of Information Act (FOIA), as the information would be likely to prejudice the commercial interests. ISS has considered the public interest in disclosing this information and has determined that the prejudice arising from disclosure outweighs the benefit to the public; It has determined that disclosure could result in a competitive disadvantage to the supplier, could damage the supplier's and the Trust's commercial interests and could damage the Trust's financial interests, however, certain financial statements are available in the Trust's Hospital Estates Return Information Collection (ERIC) Data.

15. How many beds are there in the hospital? If there is more than one hospital in the trust, please can you breakdown the number of beds per hospital building?

Main building - 123 beds.

CRU (Sid Watkins building) - 31 beds.

16. How many staff work in each hospital?

There are currently 1522 staff in the WCFT.

17. Do you use a framework for catering? If so, which framework do you use? This refers to any framework you may use to procure catering?

The LPP Framework was used for our recent FM tender.

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5245 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information